

# Fallen Heroes

## Program

*Our family's commitment  
to honor the men and women  
who make the ultimate sacrifice  
in the line of duty.*

- Armed Forces
- Police Officers
- Firefighters
- EMS Personnel



*Words cannot express the debt of gratitude we all owe to those who protect our American way of life. To the noble men and women who selflessly put themselves in harm's way to preserve our freedoms, save our lives, protect our homes and keep our families safe, we respectfully salute you all.*

The *Fallen Heroes Program* is our family's commitment to honor the men and women who make the ultimate sacrifice in the line of duty.

This includes those brave individuals who are serving in the Armed Forces or serve as Police Officers, Firefighters, or EMS Personnel.

Our *Fallen Heroes Program* applies to anyone killed in action in the Armed Forces or who dies in the line of duty as a Police Officer, a Firefighter or an EMS Person.

These are all endeavors that are above and beyond the risk that most Americans assume.

Therefore, in recognition of this exceptional commitment by these special individuals, should the need arise, we are proud to offer any or all of the following services at no cost to the loved ones of a *Fallen Hero* at our family owned facility.

Funds that may be paid by a government agency or other source for any of the services listed here would be made available to the family or estate of the *Fallen Hero*.

*Respectfully,  
Larry Gaffney, President*

### *Services of Funeral Director & Staff*

Includes, but is not limited to, 24 hour availability of staff to respond to initial request for service; arrangement conference; securing, preparing and filing of necessary authorizations; permits and certificates; preparation and placement of necessary notices; coordination of service plans with parties involved in the final disposition of the Fallen Hero. This also includes staff availability and assistance during and following the Tribute Service.

### *Transfer of Fallen Hero to Funeral Home*

This rate covers a 30 mile radius from our facility. This distance is considered local. Unless stated otherwise, all transfers referenced are considered local.

*Embalming* which is required if you:

- 1) Select a service with a viewing; or
- 2) Arranged for shipment by common carrier or interstate transportation; or
- 3) Select arrangements that require us to hold the remains of the Fallen Hero for more than 24 hours provided no refrigeration is available, which we do offer as an option, or when hermetically sealed container is not used; and provided that embalming does not conflict with religious beliefs or medical examination.

### *Other Preparation*

Sanitary care, dressing & placement in casket or alternative container, cosmetology and restoration as needed.

### *Use of Facilities, Staff & Equipment*

Tribute ceremony at our facility or another location or a Memorial Service, Remembrance Ceremony or Gathering of Friends at any location plus Calling Hours, Visitation or Viewing and Graveside Service.

### *Automotive Equipment*

Includes Hearse (Funeral Coach) to Final Disposition and Service Vehicle(s) for disposition of flowers, leading funeral procession or other transfers as needed.

### *Cremation*

If you prefer cremation, through our management of the Tacoma Crematory we can guarantee the cremation process is conducted with dignity, care and professional accountability. Our cremation service includes all transfers, the cremation itself and the highest levels of integrity for the processing of cremated remains. A Fallen Hero never leaves our care.

### *Benefits Assistance*

We will assist in the application for and notification of Social Security, Veterans Administration, Veterans Affairs, Personnel Departments and Fraternal organizations for any available benefits that your family may be entitled to receive. At your family's request, we will even handle all life insurance claims on their behalf.

### *Cash Advances*

Services provided as cash advance items will be billed at the same amount paid by us on the family's behalf, this includes cemetery charges, cemetery equipment supplied by vault company, death certificates, clergy honorarium, public transportation, newspaper charges, etc.

### *Free Notary Service*

After a death there may be forms to be notarized. As a part of our service, we offer to handle all of this at no charge.

### *Dignified, Personal Service*

You will find our staff to be courteous and sympathetic and our services handled with dignity and respect. We pay attention to details and offer a wide range of service options. We will contact clergy, order flowers, place newspaper notices, make arrangements with the cemetery, assist with proper clothing selection, secure certified copies of the death certificate and make arrangements for people coming from out of town.

### *Questions*

If you have any questions, please do not hesitate to contact our office. We are respectfully at your service.



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